

Microsoft Retail Management System 1.3 Refreshes, Service Packs, and Hotfixes



Store Operations 1.3 and Headquarters 1.3

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Available Microsoft Retail Management System Refreshes, Service Packs, and Hotfixes (Updated 11/3/2006)

On this page:

- ▶ [Overview](#)
- ▶ [Technical Information](#)
- ▶ [Support Information](#)

Overview

Microsoft Retail Management System refreshes, service packs, and hotfixes are cumulative. Microsoft Retail Management System refreshes, service packs, and hotfixes contain all the fixes that are included in hotfixes that have been released following the most recent major release, refresh, or service pack.

Technical Information

The table below lists all hotfixes released for Microsoft Retail Management System.

<p>KB925249 <i>(10/31/2006)</i></p>	<ul style="list-style-type: none"> ▶ You experience unexpected results when you try to select a matrix item that was added to the "Touch Screen Keyboard" in Microsoft Retail Management System Store Operations POS. ▶ Error message when you try to void a credit card transaction that has a tender type with a "Validation Mask" that validates the first digit and a specified number of characters in Microsoft Retail Management System Store Operations POS: Validation Error 323: An invalid credit card number was selected. ▶ Error message when you try to edit a purchase order in Microsoft Retail Management System Store Operations Manager: Run-time error '91': Object variable or With block variable not set. ▶ When you have more than one item that is assigned to the same parent item in Microsoft Retail Management System Store Operations, the cost is only updated for one of the child items when the parent item is received on a purchase order ▶ Error message when you try to close the Billing Cycle in Microsoft Retail Management System Headquarters: Error #-2147217900 Incorrect syntax error near the keyword 'GROUP' 	<p>1.3.1009</p>
	<ul style="list-style-type: none"> ▶ You receive unexpected results in Microsoft Retail Management System Store Operations when you try to use a filter to select items where the Sales Tax is set to "Not Assigned" ▶ When you enable security in Microsoft Retail 	

<p>KB921576 (10/2/2006)</p>	<p>Management System Store Operations to prevent cashiers from being able to access the "Quantity" box in the New Item Wizard for a specific cashier security level, the security change affects all cashier security levels when only one was selected</p> <ul style="list-style-type: none"> ▶ When you reprint a receipt in Microsoft Retail Management System Store Operations POS, the receipt is printed to the default Windows printer instead of the Windows printer that is selected in the Register properties ▶ When you use the Close button to close the Purchase Order Details window in a Style 340: PO Planner worksheet Microsoft Retail Management System Headquarters, the "To:" and "Ship To:" information is deleted 	<p>1.3.1008</p>
<p>KB921574 (8/17/2006)</p>	<ul style="list-style-type: none"> ▶ A record is not created in the InventoryTransferLog table when you use the New Item Wizard to create an item that has a current quantity in Microsoft Retail Management System Store Operations ▶ Account Types are overwritten after you process a "Style 210: Update Account Types" worksheet in Microsoft Retail Management System Store Operations 	<p>1.3.1007</p>
<p>KB918740 (7/11/2006)</p>	<ul style="list-style-type: none"> ▶ Error message when you try to delete an item in physical inventory in Microsoft Retail Management System Store Operations Manager: "Run-time error '3021': Either BOF or EOF is True, or the current record has been deleted" ▶ The transaction details and the payment details are not listed in any logical order when you print customer billing statements in Microsoft Retail Management System Store Operations ▶ The code in the "Matrix Lookup Code" box is truncated when the code contains more than 17 characters in Microsoft Retail Management System Store Operations 1.3 or in Microsoft Retail Management System Headquarters 1.3 ▶ When you view the details of an inventory transfer in Headquarters Manager, the value in the "Qty Rcv" column is larger than the quantity that was actually received at the store 	<p>1.3.1006</p>
<p>KB918737 (6/30/2006)</p>	<ul style="list-style-type: none"> ▶ Error message when you use the "Touch Screen Keyboard" feature to select an item when the cursor is in the Quantity column in Store Operations: "Error 91" ▶ The "Approval Code" box is disabled when you recall a transaction for return and then add one or more items to be sold in Retail Management System Store Operations ▶ Custom Caption data is not printed on a receipt when you try to use a Custom Caption receipt template variable in Store Operations ▶ The LastUpdated field in the Order table is not updated after you modify a work order, a layaway, or a backorder in Store Operations ▶ The value in the "Committed Quantity" box is reduced, and the value in the "Available Quantity" box is increased when you delete one or more items from a quote in Store Operations ▶ Item prices change in an apparently random way in Retail Management System Headquarters and in Retail Management System Store Operations 	<p>1.3.1005</p>

<p>KB918736 (6/7/2006)</p>	<ul style="list-style-type: none"> ▶ The "Issued/Received to date (ITD/RTD)" function does not update a quantity correctly when you try to print labels for serialized items in Microsoft Retail Management System Store Operations ▶ Columns are still visible after you click Find Now when you implement the security in Store Operations POS to disable read rights or to disable change rights on the columns ▶ The values in the Received column on the "Store Quantity" tab are updated when you process an "Inventory Transfer Out" order in Headquarters Manager ▶ A record is not created in the InventoryTransferLog table when you process a "Style 260: Download Items" worksheet in Headquarters and in Store Operations 	<p>1.3.1004</p>
<p>KB916771 (6/5/2006)</p>	<ul style="list-style-type: none"> ▶ The item price is changed, if you tab off the Profit Margin box and do not change the Profit Margin value in Microsoft Retail Management System Store Operations ▶ The scroll bar does not work as expected in Microsoft Retail Management System reports ▶ CPU usage spikes to 100% when your mouse pointer is located anywhere within the data section of a Microsoft Retail Management System report ▶ Error occurs when you try to settle a batch that contains a void transaction for a credit card transaction that had already been settled in Store Operations: "A technical error occurred. No transactions were settled. Click OK to view the report." ▶ When you use the Close button to close the Item Properties window, and then open the Item Properties window for another item, the cost for the previous item is displayed for the current item in Headquarters and Store Operations 	<p>1.3.1003</p>
<p>KB918739 (5/23/2006)</p>	<p>1.3 Refresh Enhancements</p> <ul style="list-style-type: none"> ▶ Support for Microsoft SQL Server 2005 and for SQL Server 2005 Express ▶ Support for Microsoft Windows 2000 Server with SP4 and Microsoft Windows 2000 Professional with SP4 ▶ The Getting Started Guide and the User's Guide for Store Operations and for Headquarters have been updated. These guides are available in download form and in printed form to customers who are currently on a maintenance plan. 	<p>1.3.1002</p>
<p>KB914452 (4/4/2006)</p>	<ul style="list-style-type: none"> ▶ New Item Wizard rounds the item cost to 2 decimals ▶ Last Visit field not working as expected in Store Operations or Headquarters ▶ Gasoline item types are incorrectly rounded to 2 decimal places on Pricing tab ▶ Recalling a transaction for void does not recall the credit card # for an unsettled transaction 	<p>1.3.0208</p>
<p>KB912641 (2/15/2006)</p>	<ul style="list-style-type: none"> ▶ Items placed in Work Orders allow inventory to go negative rather than prompt for a Back Order ▶ Scrolling to the next page on item lookup for touchscreen keyboard skips one item ▶ Kit build does not adjust quantities for parent and child items ▶ Recently Changed option adds wrong items to WS 303 ▶ Exporting a NEW store sends \$0 price/cost to store DB 	<p>1.3.0207</p>

	<ul style="list-style-type: none"> ▶ If worksheet 401 is interrupted, some transactional data may not be uploaded to HQ on the next connection ▶ Manually entering the Qty Rcv on a PO causes a 3rd decimal in the cost field to be rounded up 	
KB905918 (1/20/2006)	<ul style="list-style-type: none"> ▶ Returns on Work Order / Layaway not updating Inventory Correctly ▶ Inter-Store Inventory Transfers with more than 14 characters in the number cause an error at the receiving store ▶ Issue in the WinTI/EFT tender process (international customers only) ▶ Invalid Operation 421: An invalid quantity was detected when recalling a quote that has a Voucher in it 	1.3.0206
KB905917 (12/19/2005)	<ul style="list-style-type: none"> ▶ Shipping on Zero Dollar Sale ▶ Items placed in Work Orders allow inventory to go negative rather than prompt for a Back Order ▶ Need option to turn off Worksheet Status window ▶ Time to approve a worksheet increases as worksheet history increases ▶ Transaction savings total which appears at top of POS screen shows the discount on the taxable price and not the non-taxable price used in the transaction 	1.3.0205
KB910718 (12/2/2005)	<ul style="list-style-type: none"> ▶ Problems printing serialized items in Purchase Order window ▶ RMS Bug if script called from Custom Button ▶ Copy button for Items copies Quantity fields and Date Created to new item ▶ Apostrophe in item dimension causes error "Run-time error '3001' Arguments are of the wrong type, are out of acceptable range, or are in conflict with one another." ▶ Closing the Back Order window by clicking the 'X' on upper right hand corner still Back Orders the item 	1.3.0204

In order to obtain a hotfix, you must contact Retail Management System (RMS) Technical Support via eSupport or by calling 888-477-7877. This update will not be made available for general download, and can only be distributed by opening a support incident. Incidents opened for the purpose of obtaining this hotfix will not be charged.

Support Information

For additional information please contact Retail Management System (RMS) Technical Support via eSupport or by calling 888-477-7877.
